

FAQ's for the Electrologist One Time Special Fee Assessment

What is the advantage of paying this one time fee online?

When you pay this fee online, you will receive immediate confirmation that this fee was received and processed successfully. In addition, online payment allows you to use American Express, VISA, MasterCard or Discover.

Can I pay the two equal installment payments online?

Two equal installment payments of \$653.00 **may not** be paid online and must be mailed to the Department of Health at the address listed below.

Is there an additional fee for using a credit card?

No. There is no additional cost for making a credit card payment online.

How do I tell if my online payment was successful?

You will receive a confirmation message following a successful payment. You are encouraged to print this message for your records.

Will the online system be available after the deadline of May 31, 2008?

The online system will only be available until May 31, 2008 at midnight.

Who is required to pay this assessment?

All active and inactive Electrologists.

Should I still mail in the one time special fee assessment package if I pay the fee online?

No. If you receive confirmation of a successful payment online, submission of the special fee assessment package is not necessary.

What happens if I do not pay the one time special fee assessment by the May 31, 2008 deadline?

If your fee is not paid online or postmarked by May 31, 2008, your non-compliance with the Council's rule will cause a complaint to be filed against your license in the MQA Consumer Services Section.

Who do I contact if I have additional questions?

If you have any questions about this one time special fee assessment, please contact our MQA Call Center at (850) 488-0595 and select menu option 3. Our Call Center staff is available to assist you Monday through Friday from 8:00 a.m. until 5:00 p.m., Eastern Time.

What address do I mail the payment to for the one time special fee assessment?

Payment may be mailed to Department of Health, Post Office Box 6320, Tallahassee, Florida 32314-6320.

Whom do I make the check payable to?

Florida Department of Health

Why are we being assessed this fee?

The law requires that boards/councils pay their costs of regulation and this council has been operating in a deficit for the past several years. The council voted to issue a one-time assessment to all active and inactive licensees as a means of getting an infusion of revenue into their budget to help overcome the actual and forecast deficit.