

Florida Department of Health

Office of Minority Health

Course Description:

Cultural and Linguistic Competency

Goal:

The purpose of this 2 day 10 hour course is to ensure that all individuals residing in Florida, regardless of race, ethnicity, age, gender, and language, country of origin, sexual orientation, religion/spirituality, socioeconomic status, political affiliation, educational/intellectual levels, and physical/mental ability have access to and receive quality health care.

Objectives:

- To improve the quality of healthcare delivered to all Floridians
- To increase the number of healthcare professionals and staff who are culturally and linguistically competent
- To begin, enhance, enrich the journey to cultural and linguistic competency
- To improve on the state's return on investment (ROI) by increasing access to care, follow up, and improved health outcomes for the emerging majority and underrepresented

Strategies:

Provide curriculum in cultural and linguistic competency in an experiential and interactive format designed to foster changes in beliefs, attitudes, and practices of healthcare providers and support staff. Strategies will also include brief lectures, discussions, and tabletop exercises.

Outline

Educate participants:

- On the differences between equity and equality and diversity and cultural and linguistic competency
- The CLAS standards-Cultural and linguistically appropriate standards
- On the disparities involving racial and ethnic minorities in the nation and in Florida Department of Health
- On the importance of self-awareness as it pertains to bias, stereotypes, beliefs, and attitudes

Train participants

- On the skill sets needed to achieve cultural and linguistic competency
- Signs and symptoms involved in culturally and linguistically competent health care delivery
- Signs and symptoms of cultural and linguistic differences
- Medicines
- Alternative treatments
- Self-awareness

Please contact Adele Porta at (850)245-4941 or Adele_Porta@doh.state.fl.us to schedule or receive more information about the training.