

## 64J-3, Florida Administrative Code Chapter Title: 911 Emergency Dispatchers

### **64J-3.001 Certification of 911 Emergency Dispatchers.**

Application for 911 Emergency Dispatcher Certification is done through DH Form 5066, 10/08, 911 Emergency Dispatcher Initial/Original Certificate Application, which is incorporated by reference and available from the department, as defined by subsection 64J-1.001(9), F.A.C., or is found on the internet forms page at <http://www.fl-ems.com>.

*Specific Authority 401.35, 401.465 FS. Law Implemented 401.465 FS. History-New 3-17-09.*

### **64J-3.002 Public Safety Telecommunication Course Equivalency.**

An agency seeking to determine equivalency of their training program shall submit to the Department of Health a copy of their training curriculum and DH Form 5067, 06/09, 911 Emergency Dispatcher Training Course Equivalency Application, which is incorporated by reference and available from the department, as defined by subsection 64J-1.001(9), F.A.C., or is found on the internet forms page at: <http://www.fl-ems.com>. The training program shall consist of no less than 208 hours. The department shall identify from DH Form 5067, 06/09, 911 Emergency Dispatcher Training Course Equivalency Application, the instructional objectives within their training program that meet each of the student performance standards as outlined in the Department of Education's Public Safety Telecommunication Curriculum Framework, Program Number P090101, Occupational Completion Point – Data Code A, Dispatcher: Police Fire and Ambulance effective July 2009, which is incorporated by reference and available for reference on the Department of Education website at: [http://www.fldoe.org/workforce/dwdframe/law\\_cluster\\_frame09.asp](http://www.fldoe.org/workforce/dwdframe/law_cluster_frame09.asp). Entities subject to the jurisdiction of the Department of Education are not eligible for this determination.

*Rulemaking Authority 401.35, 401.465 FS. Law Implemented 401.465 FS. History–New 10-26-09.*

### **64J-3.003 Renewal of 911 Emergency Dispatcher Certification.**

(1) To be eligible for renewal certification as a 911 emergency dispatcher, the applicant shall submit DH Form 5068, 06/09, Renewal/Change of Status 911 Emergency Dispatcher Certification Form, which is incorporated by reference and available from the department, as defined by subsection 64J-1.001(9), F.A.C., or is found on the internet forms page at <http://www.fl-ems.com>, prior to February 1 of each odd year and complete the following:

(a) Complete 24 hours of 911 emergency dispatcher renewal training based on the Department of Education Public Safety Telecommunication Curriculum Framework, Program Number P090101, Occupational Completion Point – Data Code A, Dispatcher: Police Fire and Ambulance effective July 2009, available for reference on the Department of Education website at: [http://www.fldoe.org/workforce/dwdframe/law\\_cluster\\_frame09.asp](http://www.fldoe.org/workforce/dwdframe/law_cluster_frame09.asp). The department shall accept either the affirmation from a public safety agency as defined in Section 365.171(3)(d), F.S., or a certificate of completion of 24 hours of renewal training from a department-approved Florida 911 emergency dispatcher training program equivalent to the Department of Education Public Safety Telecommunication Curriculum Framework, Program Number P090101, Occupational Completion Point – Data Code A, Dispatcher: Police Fire and Ambulance effective July 2009.

(b) Applicants applying for recertification must obtain 24 hours of renewal training, as defined in paragraph 64J-3.003(1)(a), F.A.C., which may be earned through various delivery methods outlined in Table I.

<b>911 Emergency Dispatcher Renewal Requirement</b>	
<b>Table I</b>	
<b>Delivery Method</b>	<b>Maximum Credit Hours Allowed</b>
Journal Review	12 Hours
Workshop/Seminar/Classroom	16 Hours
Multi-media	12 Hours
QA/QI Review	12 Hours
Planning and Management Meetings	12 Hours
Teaching	12 Hours
Protocol Review	12 Hours

(2) An individual who has received an initial certification as a 911 emergency dispatcher of no more than 180 days prior to February 1 of each odd year shall be exempt from the first renewal period. If an initial certification is obtained prior to August 1st of the preceding renewal year, that certificate holder must apply for renewal certification.

(3) In the event a certified 911 emergency dispatcher changes the mailing address, name, or place of supervised full-time employment he or she has provided to the department, the applicant shall notify the department upon renewal.

*Rulemaking Authority 401.35, 401.465 FS. Law Implemented 401.465 FS. History–New 10-26-09.*